

UNIVERSITY RECREATION
WASHINGTON STATE UNIVERSITY
CLIMBING WALL SUPERVISOR

Duties:

- Climbing Wall (80%)
 - Lead/facilitate/instruct climbing wall program activities
 - Create a welcoming and inclusive environment through positive customer interactions and professional conduct
 - Supervise the climbing wall participant usage including emergency response and enforcement of usage policies
 - Conduct equipment and safety inspections, log equipment usage, and administer belay certification program
 - Complete appropriate forms as necessary
 - Clean and maintain facility and equipment
- Attendance of mandatory meetings and in-service trainings (10%)
- Assist with or supervise special events, programs, route setting, and other projects as assigned (10%)

Risk Management Responsibilities:

- Ensure all belayers are using appropriate equipment and belay techniques
- Monitor participants for proper and safe activity and adherence to procedures
- Contact emergency services when necessary
- Inspect and inventory first aid kits
- Complete Incident and Accident reports and submit to Coordinator, Outdoor Programs
- Report and/or resolve hazards according to training
- Contact the appropriate staff regarding facility problems needing immediate attention.
- Follow established procedures for the management of bio-hazardous waste and follow blood borne pathogen procedures
- Completion of Safety Orientation Checklist
- Departmental policies and procedures knowledge
- Departmental risk management responsibilities knowledge

Essential Skills:

- Belay instructor certified through University Recreation
- Knowledge and experience in bouldering, climbing, belaying, and group management
- Familiarity with climbing movement principles
- Knowledge and experience with computers
- Ability to uphold departmental policies in stressful situations
- Ability to recognize risks and implement departmental risk management procedures
- Strong customer service skills

Essential Work Competencies:

- Ability to communicate effectively both orally and in writing with multiple constituents
- Ability to interact with people in a positive manner
- Ability to identify and initiate work projects and function independently
- Ability to think analytically and evaluate possible solutions
- Ability to prioritize and arrange job assignments
- Ability to be creative and innovative with new ideas and programs
- Ability to work with difficult people and maintain control

Pre-Employment Training Required (will be available to candidates):

- Proficiency demonstrated in UREC Climbing Wall Instructor (CWI) course
or
- Current CWI certification (Professional Climbing Instructors Association, American Mountain Guide Association, Climbing Wall Association, etc.)

Additional Requirements:

- American Red Cross First Aid, Infant/Adult/Child CPR and Adult/Child AED, Epi Pen and Asthma Training, Blood Borne Pathogens: Preventing Disease Transmission
- Maintenance of CPR/AED/First Aid certifications
- Attendance at all required staff meetings, trainings, and in-services
- Departmental policies and procedures knowledge
- Departmental risk management responsibilities knowledge
- Additional risk management and emergency procedure training pertaining to activity
- Successful completion of WSU Preventing Sexual Harassment Training
- Successful background check

Preferred Qualifications:

- Outdoor industry certifications such as PCIA, CWA, or AMGA Climbing Wall Instructor
- Advanced level skills in bouldering and climbing
- Competency in sport lead climbing, belaying, and instruction
- Knowledge of outdoor rock climbing
- Availability to work in summer

UREC Learning Outcomes

Inclusion

- Seek to improve knowledge of diversity and inclusion through interactions with people different from themselves
- Determine suitable behavior in a culturally diverse environment
- Recognize individuals' potential and contributions within the community

Leadership

- Demonstrate leadership in a professional setting
- Produce effective communication and conflict resolution
- Identify practical and efficient decision making methods

Professionalism

- Provides accurate information to patrons and coworkers
- Use appropriate language with patrons, coworkers & supervisors that conveys responsibility and positivity
- Communicates in advance with supervisors regarding conflicts to prioritize solving them independently

Well-being

- Employ appropriate and professional interpersonal skills
- Demonstrate effective time management
- Identify the basic components to leading a healthy lifestyle

HOURS PER WEEK:

- Variable, must be available for a minimum of 15 hours/week
- Employees Average 8-12 hours per week

STARTING PAY: \$11.50 /hour